

1. General Terms and Conditions:

- 1.1. The YMCA of Lethbridge (the "Association") is a registered charity in Lethbridge Alberta. Facility membership refers to membership at the Cor Van Raay YMCA.
- 1.2. The YMCA of Lethbridge reserves the right to cancel or suspend memberships.
- 1.3. YMCA of Lethbridge memberships are non-transferable and membership cards or access tools may not be lent to any other person.
- 1.4. It is the member's responsibility to inform the YMCA of Lethbridge of any changes to their personal information, including but not limited to: bank/financial info, credit card information, mailing address and/or email address.
- 1.5. Start up fees are non-refundable.
- 1.6. All members are required to present a valid membership card for identification when using YMCA of Lethbridge facilities and/or participating in programs. If for any reason members are unable to present a membership card, members over the age of 18 must provide government-issued photo identification to YMCA staff to reprint a new card or enter the facility unless their identity has been previously verified in our member database.
- 1.7. The YMCA of Lethbridge shall not be responsible for damages to or destruction of property belonging to or in possession of the member nor for loss or theft of such property.
- 1.8. Members may be held liable for the costs of damages willfully caused while using the facility.
- 1.9. All visitors must follow/obey posted safety signage for the protection of themselves and others.

2. Continuous Pre-Authorized Payments, Fees, Conditions, and Recourses:

- 2.1. Monthly membership fees plus applicable taxes are paid on the 1st of the month.
- 2.2. If a payment is declined, for insufficient funds or any other reason, the YMCA of Lethbridge will attempt to process the payment. While there is an amount owing, the membership will be placed on a deny access and the Association may charge a fee of \$40.00 to the account. In order to reinstate the membership, all outstanding dues must be paid. If not paid within 2 months, the membership will be involuntarily canceled. The YMCA of Lethbridge will not be responsible for any costs charged by the client's bank/financial institution.
- 2.3. Members will be notified of fee increases in writing 30 days prior to any rate increases. Emailed notification is sufficient.
- 2.4. For more information regarding the collection and use of personal information, please visit our website under 'Documents - 'Annual & Financial Reports', Policy Documents, Filings' and 'Privacy Policy'.

3. Membership Cancellation:

- 3.1. YMCA of Lethbridge continuous memberships and pre-authorized payments will not end until a completed YMCA of Lethbridge Membership Hold/Cancellation Form is received and approved. It must be received by the 20th of the month prior to your monthly scheduled payment date to allow for processing time.
- 3.2. In order to receive member pricing for any program, the membership must remain in effect for the duration of any programs for which a participant is enrolled. Should the participant cancel their membership prior to the end of the program, the YMCA of Lethbridge requires the participant to pay the difference between the member and the non-member pricing to continue in the program.
- 3.3. Once payment has been applied to an account, this payment will not be reimbursed unless authorized by YMCA of Lethbridge management. There are no penalties associated with cancelling a YMCA of Lethbridge membership. Any member who chooses to cancel will have to pay the start up fee upon the first month of reactivation. This condition also applies to any membership that has been involuntarily cancelled due to lapsed hold or past due fees.

4. Membership Privileges & Responsibilities:

- 4.1. Members have the privilege of temporarily putting their YMCA of Lethbridge membership on hold for a maximum of 2 months per calendar year; holds may be consecutive but do not have to be. The hold will always run from the 1st of the month to the last date of the month. YMCA of Hold/Cancellation Form is received and approved. In order to process the hold, the form needs to be received no later than the 20th of the month prior to your monthly scheduled payment date.
- 4.2. Membership payments will resume automatically and without notification at the conclusion of the hold period specified by the member.
- 4.3. Each member has the privilege of bringing one non-member on the 25th of each month for “Y-Day”. All guests 18 years of age and over must provide valid government-issued photo identification.
- 4.4. Membership privileges are subject to change or cancellation at any time. Notification of changes or cancellations will be posted at the YMCA of Lethbridge Membership Services and/or the YMCA of Lethbridge website.
- 4.5. As per the YMCA of Lethbridge Code of Conduct, the use of cell phones, cameras or any electronic device to take pictures or record individuals without specific authorization and consent from the YMCA of Lethbridge is prohibited.
- 4.6. Lockers are provided in public areas therefore bags may not be brought onto the Aquatics Deck and into the Fieldhouse Gymnasium.

5. YMCA of Lethbridge Code of Conduct

- 5.1. The YMCA of Lethbridge is dedicated to the growth of all persons in spirit, mind and body, and to their sense of responsibility to each other and the global community. Our five Core values are:
 - 5.1.1. Caring
 - 5.1.2. Respect
 - 5.1.3. Honesty
 - 5.1.4. Responsibility
 - 5.1.5. Inclusiveness
- 5.2. We trust that all members, participants, and volunteers embody these five core values. To support this, we require all members, participants, and volunteers to adhere to our Code of Conduct which can be found at lethbridgeymca.ca.

6. YMCA of Lethbridge Affirmation of Membership Agreement

- 6.1. I agree to comply with the YMCA of Lethbridge Code of Conduct.
- 6.2. I hereby authorize the YMCA of Lethbridge to either:
 - 6.2.1. Deduct monthly membership fees plus applicable taxes from my bank/financial institution. If choosing this option, please complete the PAD Agreement Form; or,
 - 6.2.2. Charge the monthly membership fees to the credit card, Debit Mastercard or Debit Visa Card provided.
- 6.3. I am aware that the membership fee is on-going and that I am responsible to pay the membership fees regardless of facility use. I understand that I am not entitled to retroactive reimbursement for membership fees for any reason including but not limited to shutdowns due to temporary maintenance, repair, and refurbishment, of equipment and/or facilities.
- 6.4. I understand that when I reach an age that puts me into a new membership category that I will automatically be renewed into that category and will be charged the corresponding monthly fee for that category.

Thank you for using our facility. If you have any questions/concerns while here please direct them to one of our staff members.